



PLAY SAFE, STAY SAFE: COVID-19 INFORMATION FOR VISITORS AND SOCIETIES

ARRIVAL AND BEFORE PLAY

- Do not come to the Golf Club if you or any Member of your Household is showing symptoms of COVID-19.
- If you are part of a visiting Group, please ensure the Organiser reports to the Club Office or Pro-shop on arrival.
- Arrive in your Golf Clothing and change your Shoes in the Car Park. The Changing Rooms and Showers are Closed except for Toilets. Access to the Toilet Facilities in the Clubhouse will be available from 8.00am.
- The Main Practice Ground/Short Game Area remains closed to Visitors at the present time. The Practice Net by the 1st Tee is Open (use own balls, avoiding touching the frame and remove any tees). The Practice Net by the Clubhouse remains Closed. The Practice Putting Green by the 10th Tee may be used and Golfers are asked to Socially Distance when using.

PRO-SHOP FACILITY

- There is a one-way system around the Pro-Shop and everybody is asked to maintain a Social Distance of 2 metres from others and the Service Counter.
- Pull Trolleys, Electric Trolleys and Buggies are available for hire and are sanitised before use. Buggies for medical reasons must be booked with the Pro-Shop in advance and will be for single use only at the hirers own risk.
- Face Masks or Face Coverings must be worn at all times when entering the Pro-Shop.

DURING PLAY

- Arrive at the Starting Tee no more than 5 minutes before your allocated Start Time. Ensure the group in front has vacated the Tee before approaching.
- Ensure Social Distancing of at least 2 meters is maintained at all times, particularly when approaching Tees and Greens.
- Hole Flags must not be touched or removed. Hole Cups are modified to stop the ball falling to the bottom and under no circumstances should this be removed.
- Bunkers - All rakes have been removed and you should take care to smooth the Bunker as best you can with your shoes or club. Individual games can agree their own rules. Temporary Local Rules provide a Preferred Lie in the Bunker with the Ball to be placed within 6 inches and not nearer the Hole.
- Do not touch or pick-up other Player's Equipment, Tee Pegs or Golf Balls. Course Equipment (Signage, Water Fountains, Ball Cleaners etc.) must also not be touched or used.
- If using Scorecards, they should not be swapped and the usual etiquette of Handshakes at the end of a round must be avoided.

CLUBHOUSE

- An Entry/Exit Route will operate to use the Clubhouse Bar/Lounge Area. Entry to the Clubhouse must be made via the Spike Bar Entrance. Access is not permitted via the Office Entrance or through any of the Patio Doors.
- You must sanitise or wash hands in the Changing Room Toilets before sitting either inside or outside. Sanitiser is available by the Spike Bar Entrance. There is no requirement to change clothing after Golf when using the Clubhouse Bar during this period.
- Seating arrangements inside and outside of the Clubhouse are governed by Government Guidelines and will be adjusted in accordance with their updated advice.
- Please sit at a clean Table. Tables and Chairs are cleaned after each use. Tables will be clearly marked if recently vacated and still to be sanitised. Do not move Tables and Chairs around. If your visiting Group has pre-ordered food and drinks, a Member of Staff will advise of where to sit.
- Food and Drinks will not be served at the Bar. We will operate a Table Service with orders taken and served by Staff. Payments should be made by Debit/Credit Card. No Cash will be accepted. Consider Staff and keep a safe distance when they are serving.
- A Service Point will operate from the Patio Doors for Golfers sitting outside. This will also act as a "Halfway House" to enable Golfers to purchase limited food and drink to take away.
- Drinks and food will be brought to your Table inside or to a Collection Table for outside seating. Drinks will be served on a tray to reduce handling.
- Golfers are asked to place dirty glasses back on the tray and leave on the Table for Staff to clear.
- Take extra care when using the Clubhouse to maintain Social Distancing which should remain at 2 metres wherever possible.

STAFF & MEMBER SAFETY

- Staff have been trained in the changes to Operating Procedures and current Health & Safety guidelines to provide a safe working environment.
- Staff Health is monitored with Temperature Checks before shifts.
- Staff operate in specific zones with service collection points to minimise contact and transmission.
- Staff have individual sanitisers and all necessary PPE available as required.
- Frequency of cleaning regimes (particularly touch points) have been increased, with Staff routinely sanitising Equipment, Works Areas and Hands.

We recognise that the above arrangements are some way short of those which Members and Visitors are used to, but until the risk of infection recedes and Government restrictions are eased further, we believe that by following the above guidelines Players will have the best opportunity to enjoy their Golf as safely as possible. The plan will be kept under review and revised to meet changing circumstances and guidelines.

Play safe, Stay safe.